

## OUR MISSION

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower-income uninsured residents of Wayne County.

## FUNDING SOURCES

- Patient Donations
- Private Donations
- Churches
- Grants
- Foundations
- Corporations
- Clubs and Organizations
- United Way of Wayne and Holmes County
- Orrville Area United Way
- Cleveland Clinic Wooster
- Dunlap Community Hospital
- Wooster Community Hospital

Jaime Parsons, Executive Director  
Eric A. Smith, MD, Medical Director  
Barbara Tickton, Nurse Practitioner

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## BOARD OF TRUSTEES

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## A PATIENT'S GUIDE

### PATIENT CARE HOURS

#### Monday and Thursday Evenings

- Patient Sign-In 4-6PM
- Assessment 5-6PM

#### Tuesday Mornings

- Lab/blood work 8-10 AM

#### Wednesday Mornings

- Patient Sign-In 8-9:30AM
- Assessment 8:30-9:30AM

### MEDICATION PICK-UP

Monday: 1- 8PM

Tuesday: 1- 3PM

Wednesday: 8:30AM- Noon

Thursday: 1- 8PM

Friday: 9AM- Noon

**Patients must provide proof of income and proof of Wayne County residency at each visit to be seen at**

1874 CLEVELAND RD  
WOOSTER OH 44691  
330-262-2500  
FAX: 330-264-8713

WWW.STARTZMANFREECLINIC.ORG

## VSFC SERVICES

### Medical Services:

- Treatment of acute illness, such as flu, colds, urinary tract infections etc.
- Treatment of minor injuries
- Management of chronic illness, such as diabetes, high blood pressure etc.
- Work physicals only
- Other acute and chronic conditions

### Dental Services:

- Assessment, pain relief, extractions, x-rays

### Diabetes Education Classes

### Laboratory Testing

### Massage Therapy

### Medication Assistance

### Mental Health Counseling

The care at the Viola Startzman Free Clinic is provided on a first come, first serve basis by volunteer physicians, dentists, nurses, and other health professionals who donate their time and skills.

## VSFC GUIDELINES

To qualify to be seen at our clinic you must be:

- A lower-income resident of Wayne County (based on 200% of the federal poverty guidelines)
- Uninsured, with no health insurance, VA benefits, and do not have or are not eligible for Medicaid or Medicare

**Patients must provide proof of income and residency at EACH visit to be seen at the VSFC.**

**Income is based on the gross income for all people in the household.**

### THE VSFC DOES NOT:

- Fill outside prescriptions
- Give immunizations
- Do x-rays on-site
- Provide GYN care
- Offer pregnancy testing
- Do lab work for outside providers
- Prescribe birth control or narcotic

## PATIENT RESPONSIBILITIES

- Patient must assume responsibility for payment of care given outside the Free Clinic through referrals.
- **Please keep all appointments with Outside Providers.** If you cannot keep your appointment you are required to call and inform the office where you are scheduled to be seen. If you **“No Show”** this results in a permanent loss of referrals to specialists outside of the Free Clinic.
- If enrolled in the Medication Assistance Program, you are required to meet the obligations needed to allow us to make this a successful experience for you. This will result in receiving your medication in a timely manner at no/low cost to you or the VSFC.

