



Healthcare Connection

Issue 22

Summer 2007

We do our best to express our gratitude to ALL that donate time, money, and supplies to the VSFC, and we apologize for any omissions. Please bring changes or additions to the attention of Cyndi O'Donnell. Thank you.

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Message from the Executive Director

Dear Friends,

In times gone by, summertime seemed to be a time that the pace of life slowed down a bit. That doesn't seem to be the case so much anymore. It certainly hasn't been the case at the Free Clinic. We have been very busy serving the increasing needs of our patients. As of June 1 this year we have seen 112 more patients than the same date last year. Also, during the same time period, we have seen sixty more **new** patients than last year.

I am pleased to report that our dental clinic is going well and we have been able to clear up most of the large number of patients on the waiting list. In just the first two months, we have been able to serve 139 dental patients!

We have also been able to expand the services available to our roughly 200 diabetic patients, not only with the help of our volunteer endocrinologist, but also with our diabetic education program staffed by volunteers.

We were happy to be able to help celebrate Dr. Startzman's 93rd birthday with a luncheon on June 15. She was touched to receive 68 home-made cards from VSFC patients! Dr. Vi continues to be a blessing to the clinic and our patients.

On another happy note, Dr. William Smith, longtime and weekly physician volunteer, was recently honored to receive the "Real Community Heroes" Award from the American Red Cross.

You may have seen the article in the paper about the recent visit by Governor Strickland. We were pleased to host his visit and also greet the overflow group of local community leaders.

We are pleased to welcome our newest two Board of Trustees members, Dr. John K. Miller and Denise Parker. They complement our dedicated group of Board members.

The VSFC has much to be thankful for. We have wonderful, dedicated, compassionate staff members and volunteers, a committed Board, a beautiful facility, and the guidance of Dr. Vi. We are also tremendously blessed to have the financial support of so many generous individuals and community organizations. Without that support we would not be able to fulfill our mission here at the clinic-providing health care to those in great need. Thank you!

Sincerely,

Executive Director

VSFC Welcomes New Staff, Board Members

BARBARA TICKTON, NURSE PRACTITIONER

We are pleased to announce that Barbara Tickton, CRNP, has joined the staff as full-time nurse practitioner. Barbara grew up in Wayne County, graduated from Triway High School, then served in the U.S. Army for three years. She earned a Bachelor of Science in Nursing (BSN) with honors from Ohio State University, then moved to New York City where she received a dual degree as an Adult and Geriatric Nurse Practitioner (MSN) from Columbia University.

Barbara has a wealth of experience, including work as an Associate Professor at Columbia and as a Nurse Practitioner in a primary care private practice in New York. She also worked in nursing homes and made home visits prior to working in a rehabilitation facility associated with New York's Cornell Hospital, where she helped train Geriatric Fellows. Barbara moved back to Ohio in 2004 to join the Cardiology and Internal Medicine Departments of the Cleveland Clinic-Wooster.

LINDA WENGERD, RECEPTIONIST

Linda Wengerd joined the VSFC team as a secretary in January, 2007. Linda works daily greeting patients, managing patient information and performing other critical support duties. A native of Wooster, Linda's experience includes thirteen years at the Wooster Eye Clinic where she served as an Ophthalmic Technician. Linda also served for seven years as a Teacher's Aide at Melrose Elementary School. Linda and her husband Stan have three children and when not working at the VSFC, she can often be found at the Wooster Clock Company helping her husband with the day-to-day duties of operating a small business.

JUDY MALLONN, ACCOUNTANT

Judy Mallonn has joined the VSFC staff as Accountant. In this new position, Judy creates reports for grant applications and the Board, and helps with other financial projects as needed. A graduate of Ohio State University and the University of Akron, Judy previously served as Chief Financial Officer at Bank One, Wooster and Senior Accountant at Rea and Associates (formerly Croskey, Hostetler, and Mapes). A mother of two

and grandmother of four, Judy has lived in Wooster for forty years. In her spare time, she enjoys playing bridge, knitting, and reading.

Welcome aboard, Barbara, Linda and Judy!

NEW FACES ON THE VSFC BOARD

John K. Miller, MD, and Denise Parker, BSN, RN, MBA, have taken on additional volunteer roles as new Board members at the VSFC.

Dr. Miller has been associated with Milltown Family Physicians for many years and has volunteered as a VSFC clinic provider since it opened in 1995. He graduated from University of Cincinnati Medical School in 1977, has been in private practice for over 26 years, and has served as medical director for several long-term care facilities.

Denise is very familiar with the medical field. She and her husband Craig Parker, MD, owned and operated Wayne County Radiology, and Denise continues to do medical billing. Denise joined the VSFC as a volunteer several months ago and helps in the role of volunteer assessment nurse, assisting Dr. Everett Burgess when he treats diabetic patients and helping with weekly patient care clinics.

The VSFC is pleased and fortunate to have both Dr. Miller and Denise Parker join our Board of Trustees.

Dr. William Smith Named "Real Community Hero" by American Red Cross

Dr. Smith, who has volunteered at the VSFC for many years, was recently honored at the American Red Cross Wayne County Chapter's 2007 Real Community Heroes Awards Breakfast. Dr. Smith was recognized for the countless hours he has spent treating VSFC patients over the years. Dr. Smith approached the VSFC in 2000 with the idea of offering a weekly daytime clinic, recognizing that many patients would find these hours to be more convenient and have continuity of care from being treated by the same physician at each visit. He became the primary morning clinic provider beginning in January 2001, and since then, the Wednesday morning clinic has grown steadily to become the busiest of the three weekly clinics.

Congratulations and thank you Dr. Smith!

Board Adopts New Mission, Values Statements

At its May meeting, the VSFC Board of Trustees adopted a new Mission Statement and introduced four Values Statements. The goal was to shorten the mission statement so that everyone could remember it, without compromising the content. After much discussion, Board members decided that the new statements accurately reflect the goals of the VSFC.

VSFC Mission Statement

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower-income, uninsured residents of Wayne County.

VSFC Values Statement

- Our *patients* receive quality health care and participate constructively in that care;
- Our *volunteers* enjoy a positive work environment and satisfaction for time well-spent;
- Our *donors* pay for effective and efficient operations and receive consistent measurement of results; and
- Our *employees* enjoy competitive pay, open communication, and challenging and rewarding work.

Dental Clinic Re-opened for Patient Care

Like the need for medical care for lower income, uninsured residents of Wayne County, the need for dental services for this population has risen steadily. For the past twelve years, a group of local dentists and assistants have regularly volunteered their time to provide free dental care 2-3 evenings per month.

In April, the Wayne County Dental Clinic (WCDC), which is housed within the VSFC, added daytime hours for patient care every Thursday from 8:30 am to 5:00 pm. These expanded hours complement the services provided by volunteers because they give patients a wider range of opportunities for dental appointments. They also allow staff members to give scheduling priority to patients with the most urgent needs.

The daytime dental clinic is operated by a paid staff including Dr. Robert Burns, DDS, Coordinator and Hygienist Nancy Prosser, Dental Assistant Sasha Horst, and Receptionist Melissa Kosier. Dr. Burns has 25 years of dental experience and comes to the clinic from Fredericktown where he also has a private practice. Nancy Prosser started her journey with the VSFC as a dental clinic volunteer and feels honored to continue that journey as hygienist. Along with her

hygiene duties, she is responsible for the day to day operations to keep the clinic running smoothly. Sasha Horst is a recent graduate of the Wayne County Career Center and Smithville High School and plans to continue her education in dental assisting and dental hygiene. Melissa Kosier is the smiling face clients meet at the front desk. Melissa has medical experience as an RN and has worked as a massage therapist. She is responsible for scheduling and confirming appointments and making referral arrangements.

Dr. Burns, Nancy, Sasha, and Melissa have become an efficient team in providing dental care to help the clients of the Free Clinic become and remain effective at their jobs and in their everyday lives. They educate patients on the relationship between oral health and patients' overall general health so that they may lead healthier lives.

During the month of May, 69 dental patients were seen and 223 procedures performed. With the continued support from patients, the community, the VSFC Board and Staff, the Dental Clinic will be able to provide this critical service to its clients.

Gov. Strickland Visits VSFC for Medicaid Input

On Thursday afternoon, May 17, Governor Ted Strickland made a visit to the Free Clinic! Gov. Strickland visited three free clinics in Ohio on a fact-finding mission to investigate whether Medicaid income guidelines should be changed to serve more Ohio families. During his visit, the Governor toured the facility, meeting staff and volunteers and talking to three patients whose children have received medical care at the VSFC. The families he met are ineligible for Medicaid due to income

limitations, and Gov. Strickland spoke with them to learn more about their needs. In all, nearly sixty invited guests, including Dr. Startzman, local community agency and government leaders, and clergy members, were here to talk with Gov. Strickland. Special thanks go out to volunteers Arn Lewis, Gordon Tait, and Don VanCleaf for "spiffing up" the building and helping to greet our guests.

VSFC Briefs

VSFC Available for Group Presentations

Thanks to a grant from the Frick Foundation and National City Bank, the VSFC purchased all the equipment necessary to create a Power Point presentation. If your group or organization is looking for a speaker, look no further than the Free Clinic! This year, Executive Director John Moritz has made presentations to many groups, including the First Presbyterian Church in Wooster, Leadership Orrville, Leadership Wooster, Orrville Exchange Club, St. James Episcopal Church in Wooster and Wooster Exchange Club.

Contact Karen Redick for further information at 330-262-2500 or at kredick@startzmanfreeclinic.org.

Buehler's "Patio Sales" Support VSFC

This spring, twelve VSFC volunteers spent three hours each at Buehlers Orrville and Milltown stores selling hot dogs and sausage sandwiches to benefit the Free Clinic. Their efforts raised nearly \$350 in proceeds and tips. Thank you, Buehlers stores and VSFC volunteers!

Local Students Raise \$1,520 for VSFC

This spring, students from Melrose and Kean Elementary Schools held various week-long activities to encourage students to donate to the VSFC. Several other area schools have shown an interest in holding coin drives or other fundraising efforts next school year. What a great way to introduce young minds to the idea of helping out our less fortunate neighbors! Thank you to the students, parents, faculty, and staff of Melrose and Kean Elementary Schools!

St. James Episcopal "Brown Bag" Concert Series Garners Over \$1,400 For the VSFC

We'd like to once again thank St. James Episcopal Church of Wooster for collecting money for the VSFC during its "Brown Bag Concert Series." The series raised \$735 during the spring series and nearly \$670 last fall for the Free Clinic. Thank you, members of St. James and concert patrons!

Dr. Vi Celebrates Her 93rd Birthday!

On Friday, June 15th, Dr. Vi celebrated her birthday with VSFC Board members and staff. After lunch Alicia Wallace read several tributes that patients had written to Dr. Vi, thanking her for her care and commitment. Dr. Vi also received a framed photo of her shaking hands with Gov. Ted Strickland during his recent visit to the Free Clinic. HAPPY BIRTHDAY, DR. VI!

Clinic Wish List

For information, please contact Karen Redick at kredick@startzmanfreeclinic.org or by phone at 330-262-2500. Thank you!

Disposable Paper Products:

- * Paper Towels-multi-fold and roll, Toilet Tissue, Feminine Napkins
- * Kraft Lunch bags #5 and #10, Drinking cups-5 or 6 oz. paper or plastic,
- * Antibacterial moist towelettes or wipes, Alcohol Wipes, Band-Aids, cotton balls

Cleaning Supplies:

- * Window cleaner, toilet bowl cleaner, 409, dish soap, laundry detergent,
- * Dryer sheets, air freshener spray, rags

Office Supplies:

- * Brite White and Brite Color Copy Paper 8½X 11 (20lb.)
- * Wite-out: Dry (tape)
- * Mailing Labels/30 per page 1" X 2 5/8
- * Scotch Tape Refill Rolls
- * First Class Postage Stamps (Forever)
- * Post-It Note Flags
- * Manila Envelopes: 9"X12", 10"X13"
- * Staplers & staples

Patient Supplies:

For fasting diabetic patients:

- * Individual packages of crackers: peanut butter, wheat/cheese, saltines
- * Small juices-bottles or boxes

Dental:

- * Toothbrushes (adult and child), floss, tooth paste, mouthwash

Medical Supplies:

- * Pulmonary Function Test

Gifts of Money and Miscellaneous:

- * Monetary Donations for operating expenses
- * Underwriter for VSFC website development
- * Underwriter for Newsletter Printing and/or Postage
- * Underwriter for planning various fundraisers
- * "Our Family" brand UPC label for fundraising
- * Toaster or Toaster Oven, Coffee Carafe, 1 or 2 gal. pitchers
- * New artificial Christmas tree and lights for Clinic lobby

Gifts of Time:

Volunteers: Handyman/woman, dentists and dental assistants, nurses, physicians, nurse practitioners, LSW or LISW to provide mental health counseling, data entry, clerks, custodians, and project volunteers.

Thank You for Your Support

Noble Foundation: for awarding the VSFC a grant to cover compensation for our staff Nurse Practitioner.

Moorehead Pottery, Quailcrest Farm and Wooster Book Co.: for selling jewelry to raise funds for the VSFC.

Crippled Children's Fund for donating an EKG machine and diabetic supplies.

Kean and Melrose Elementary Schools: donations from students, staff and teachers.

Cleveland Clinic Wooster: for laboratory testing that saved the VSFC over \$11,000 through March this year.

WQKT, State Farm Insurance Mike Fought Agency and Smith Dairy: for recognizing our Volunteers.

First Presbyterian Church Men's Saturday Morning Prayer Group: for mulching the Clinic's flower beds.

St. Peter Evangelical Lutheran Church of New Pittsburg Giving Tree recipient.

Margaret Latta & Martin Neutzel: for donating memory cards for the Clinic's digital camera.

Len Abrams: for the microwave.

The Wallace Family: for cleaning the exterior windows.

Junior Service Club of Wooster: gift to purchase digital scales and microwave.

HydroPoly of Ohio (Ron Leatherman): for providing and taking care of the live plants throughout the building.

Boville Industries, Smithville (Mr. & Mrs. Larry Boville): for the donation of several new stethoscopes.

The physicians and nurse practitioners who provided care during the weekly patient care clinics in the spring.

Alex Tranovich: for his Scout project involving the beautification of the area around the Clinic's dumpster.

Mel Bolt: for constructing a volunteer suggestion box.

For those that have given the monetary gifts and the wish list items received from the Spring Newsletter.

Patients: for the paper supplies and monetary donations.

Becky and Bill Smith: for donating Quickbooks software.

Join the Free Clinic Network!

A Free Clinic Network organization is being formed to support the goals and mission of the Viola Startzman Free Clinic in Wooster.

Since its opening in 1995, the Free Clinic has provided health care to low income, uninsured residents of Wayne County offering medical and dental care, laboratory testing, medications, education and more.

The Wayne County community has been generous in its support and as more and more people are without health care benefits the financial need continues to grow. Wooster's Free Clinic has expanded its services and is the third busiest in the state of Ohio in terms of patient visits.

Being a member of the Free Clinic Network promises to be a rewarding experience. Annual membership is \$15. For more information call Cyndi ODonnell, 262-2500, extension 209.

Funding Sources

Listed below are the sources of funding of the Viola Startzman Free Clinic. We appreciate their continued support of free medical and dental care in the community.

- * Wooster Community Hospital
- * United Way of Wayne and Holmes County
- * Private donations
- * Patient donations
- * Orrville Area United Way
- * Grants
- * Foundations
- * Dunlap Memorial Hospital
- * Corporations
- * Clubs and organizations
- * Cleveland Clinic Wooster
- * Churches

Household Income Guidelines

The table below provides the Household Income Guidelines at 200% of Federal poverty levels for 2007 from the Federal Register dated 1/24/07. These represent the income levels at which persons become eligible for services of the Viola Startzman Free Clinic.

Household Size	Annual Income	Monthly Income	Weekly Income	Hourly Wage
1	\$20,420	\$1,702	\$393	\$9.82
2	\$27,830	\$2,319	\$535	\$13.38
3	\$34,340	\$2,862	\$660	\$16.51
4	\$41,300	\$3,442	\$794	\$19.86
5	\$48,260	\$4,022	\$928	\$23.20
6	\$55,220	\$4,602	\$1,062	\$26.55
7	\$62,180	\$5,182	\$1,196	\$29.89
8	\$69,140	\$5,762	\$1,330	\$33.24
Additional persons add:	\$6,960	\$580	\$134	\$3.35

Year to Date Clinic Data through May 31

VOLUNTEER CONTRIBUTIONS	Hours	Value
Nurse	413.9	\$ 11,175
Outside Providers	350.0	\$ 52,500
Physician	160.4	\$ 20,852
Mental Health Counselor	63.0	\$ 1,890
Nurse Practitioner	50.8	\$ 1,524
Dental Assistant/Hygienist	45.0	\$ 675
Dentist	43.0	\$ 5,590
Dental Clerk	29.0	\$ 261
Massage Therapist	21.2	\$ 1,166
Smoking Cessation	10.8	\$ 216
Diabetic Education	1.0	\$ 130
Total Medical Volunteers	1188.1	\$ 95,979
Clinic Clerk	301.9	\$ 2,717
Dispensary Assistance	297.0	\$ 2,673
Data Entry	274.9	\$ 5,498
Board Member	179.5	\$ 2,693
Clinic Day Assistance	155.1	\$ 1,396
Custodial	152.2	\$ 2,283
Fundraising	128.1	\$ 1,153
Special Projects	93.7	\$ 750
Accountant	83.8	\$ 2,514
Public Relations	81.0	\$ 4,050
Office Assistance	32.3	\$ 323
Translator	3.5	\$ 158
Total Support Volunteers	1,783.0	\$ 26,207
TOTAL VOL. CONTRIBUTION	2,971.1	\$ 122,186

Cost of Patient Visits		
Patient care staff time	\$ 65	76%
Volunteer providers	\$ 20	24%
Total	\$ 85	100%

PATIENTS AND FEDERAL POVERTY LEVELS	% to Total
0—100%	67%
101—150%	25%
151—200%	8%
201%+	< 1%

CLINIC DATA	2007
Total patients served	1,119
Total new patients	369
% new to total	33%
Total patient visits	4,250
Total number of patient care clinics	105
Average patient visits per clinic	40.5

TOP DIAGNOSES	% of Total	2007
Hypertension	19%	1,114
Mental health	12%	883
Cardiovascular	12%	863
Muscular-Skeletal	10%	726
Respiratory	10%	681
Diabetes	7%	463
Total ALL diagnoses		7,113

TOP 5 REFERRALS	% of Total	2007
Dental (general, surgery, other)	33%	116
Xray	17%	58
Women's Preventive Health	13%	45
Mammography	3%	12
Ophthalmology	2%	7

SOURCES AND USE OF FUNDS	2007
Where the Dollars Come From	
TIME, volunteers	26%
Gifts	15%
Investment income	14%
Restricted gifts, misc.	13%
United Way	13%
Grants	10%
Fundraising	4%
Miscellaneous/rent	3%
Wooster Community Hospital	2%
Where the Dollars Go	
Direct patient care	79%
Facilities/support	18%
Fundraising	3%

Volunteers Make It Happen!

Nuris Acosta	Morgan Ellison	Chris Matthew	Lauri Sanders
Dale Angerman, MD	Deb and Tom Fast	Marjorie McClure, RN	Bert Saurer
Emily Armour	Thomas Fenzl, MD	Elizabeth McCoy, RN	Linda Saurer, RN
Judith Arzuaga	Vincent Fiorita, DDS	Carol McKiernan, RN	Lee Russell Sayner, DPM
Bill Baird	Joan Firmin	Russ McQuate	Jill Schaeffer, MD
Mary Baird	Lois Fowler, RN	Cindy Mendoza	Eric Schmid, DC
Jeffery D. Baller, DPM	Jackie and Tom Fry	John Miller, MD	Pat Schuler
Pat and Wayne Bare, MD	Sam Fry	Louise Miller, MD	Michael Schuler, MD
Tammy Barrington	Ann Gasbarre	Mike Miller, DDS	George Seese III, MD
Greg Barton, PA	Fran Gengo, RN	Rodney Miller, MD	Kenneth Shafer, MD
Gwen Bayless	James Gesler, MD	Steven Miller, DDS	George and Ruth Shambaugh
Brian Beam, MD	Charles Gibson, PhD	Charles Milligan, DO	Pat Sheffer
Jim Bean	Cheryl Gooch, LISW	Ann Mismas	David Shewmon, MD
Don Beane	Thomas Graves, MD	Paul Moodispaw, MD	Betty Shull
Mary Anne (RN) and John Belanger	Mark Gustafson, DDS	Elsa Mora	Bernie Shunk
Philip Bellow, MD	Richard Guttman, Jr., MD	Annette Moritz	Robert Sibilia, MD
Ginger Besselman, LSW	Jim Hamlin	Joann Morrison, CPA	Mike Sigg
Tony Biggio, DDS	Tucker Handley	Earl Moser	William Skelly, MD
Julie Bishop, LPN	Traci Hanger-Hoffman, MA, LSW	Nancy Moser	Becky Smith
Jaimi Boldman	Kathryn Helmuth, MD	Judy Moss	William Smith, MD
Mary Ellen Bolt	James Hessler, MD	Cindy Mullet	Fran Smolko
John Bone	Jill Hockenberry	Esther Mullet, LPN	Sharon Sneller, RD, LD
Dana Bonezzi, MD	John Holley, Jr., EMT	James Murphy, MD	Lotta Sommer, RN
Judy Bonk, RN	Barbara Howard	Michelle Murray, NP	Viola Startzman, MD
Dave Braddock	Sandra Hull	Linda Nicely, RN	Gale Stauffer, RN
Tammy Brooks, MA, LSW	Marilyn Humrichouser	Sandy Nichols	Rod Steiger
Charles Brown, MD	Steve Hunyadi, Jr., MD	Alexandros Nicolozakes, MD	Anne Stine, RN
Barb and Roger Buchholz	Vincent Jabour, MD	Landon O'Brien	Judi Stock
Mimi and Everett Burgess, MD	Sue Jenkins, RN	Mike O'Donnell	Summit Neurology
Dave Burke, MD	Chris Jones	Cyril Ofori, MD	Gordon Tait
Patti Burkey	Joy Jones	Sue Olive, RN	Sung Taylor, DO
Shirley Buytendyk	Joan Kanne, RN	Jon Oliverio, DPM	Colleen Teague
Janet and Dan Calhoun	Kristin Keating	Denise Parker, BSN, RN, MBA	Barb and Mary Tennant
Nancy Calhoun	Laura Kelly	Daniel Peabody III, MD	Joy Thomas
David Call, DO	MaryLou and Drew Kerr	Jeffrey Perkins, MD	John Thomas, MD
Teresa Canfield, MD	Ella Kick, RN	Anna Perrine	Cindy Thorpe, CNP
Gail Carter, RN	Alan Kiefer, DDS	Marcia and Steve Pesicek, DDS	Anthony Tizzano, MD
Annette S. Cary, MA, CHT.	Joan Kiper, RN	Elaine Peterson	Ric Tompkins, FNP
Kay Casterline	Mary Kittinger	John Phillips	True Care, Inc.
Carlye Cebul, RN	Jay Klemme, MD	Russell Phillips, LPN	Michelle Uhl, MD
Cathy Cebul	Michael Knapic, DO	Ken Plusquellec	Mina and Don Van Cleef
Frank Cebul III, MD and Linda Cebul, RN	Melissa Kosier	Becky Pratt, RN	Joyce Van Keuren, RN
Robert Cebul, MD	David Lance, DO	Gloria Questel, LISW	Crystal Veigl
Paula Chenevey, LMT	Barb Landis, RN	Lillian Raff	Victor Velasquez, MD
Cleveland Clinic Wooster Phlebotomy Dept.	Elton Lehman, DO	Becky Raifsnider, RN	Padma Vellanki, MD
Tara Conner	Dick Lewellen	Raj Rambhatla, MD	Susan Vizzo
Tracey Cook, LMT	Arn Lewis	Richard Ransom, DPM	Alicia Wallace
Angel Cooper	Betty Lewis, LPN	Sue Redman, RN	Matt Wayt, PA
Pam Cosentino	Kay (LPN) and Rob Lindsay, DO	Fr. Dan Reed	Peggy Weaver, LPN
Rod Crider	Mary Jo Logee, MD	Pat and Tom Richard	Doug Webb, DDS
Paul Crowley, MD	Owen Logee, MD	Christy Rickard, LPN	Harry Weckesser
Charlotte Currens, RN	Ruth Long	Erwin Riedner, MD	Jennifer Weeks
Stephanie Davis	Lapman Lun, MD	Christine Robinson, RN	Sheila Wells
John Dawe, DDS	Dawn Maibach, RN	Sharon Romich, RN	Bennett Werner, MD
Sandra Day	Diane Maletich, RN	Edna Romick	Sharon Weyer, DNP, RN, NP-C
Beau Dooley, MPH	Rev. Evelyn Manzella	Nydia Roque	June Chandler-White
Dunlap Memorial Hospital Radiology Dept.	Judy Marble, RN	Florence Rose	David Wilkin
Laila Dutton	Liz Martin, RN	Pam Rose	Lupe Williams
Julie Earnest	Paul Masci, DO	Bill Ross	Perry Williams, MD
Marcia Edwards	Sonia Masih	Kristin Rufener, RN	Anne Wilson
	Arun Mathur, MD	Shellie Russell, MD	Carla and Titus Yoder
	Kevin Mathur, MD	Federico & Peggy Sanchez	Harry Zink, MD
		Larry Sander, MD	Pat and John Zoller



Address Service Requested

Phone: 330-262-2500
 Fax: 330-264-8713

Wooster, OH 44691
 1874 Cleveland Rd.

Healthcare 2000 Community Clinic Inc.
 dba Viola Startzman Free Clinic

Nonprofit Standard Mail
 U.S. Postage Paid
 Permit #12
 Wooster, OH 44691



The VSFC Staff

John Moritz, Executive Director
 Sung Taylor, DO, Medical Director
 George Snedeker, RN, Clinical Supervisor
 Barbara Tickton, CRNP
 Karen Redick, Administrative Assistant
 Julie Kelley, LPN, Staff Nurse
 Connie Sheeter, LPN
 Tina McNutt, MA, Staff Medical Assistant
 Rita Crider, Receptionist/Clerical
 Linda Wengerd, Receptionist/Clerical
 Cyndi O'Donnell, Community Relations Coordinator
 Judy Mallonn, Staff Accountant

DENTAL STAFF

Dr. Robert Burns, DDS
 Nancy Prosser, Dental Clinic Coordinator, Hygienist
 Sasha Horst, Dental Assistant
 Melissa Kosier, Receptionist/Clerical

The VSFC Mission

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower-income, uninsured residents of Wayne County.

VSFC Services and Hours

Patient Care Hours

Monday & Thursday Evenings

Patient Sign-In 1:00 to 6:00 pm
 Assessment 5:00 to 6:00 pm
Patient must arrive before 6:00 pm

Wednesday Morning

Patient Sign-In 8:00 to 9:30 am
 Assessment 8:30 to 9:30 am
 Laboratory Testing 8:00 to 10:00 am
Patient must arrive before 9:30 am

Medication Pick-Up

Monday	1:00 to 8:00 pm
Tuesday	1:00 to 3:00 pm
Wednesday	8:30 am to Noon
Thursday	1:00 to 8:00 pm
Friday	9:00 am to Noon

Patients must provide proof of income and Wayne County residency at each visit to the VSFC.