



Healthcare Connection

Issue 24

Summer 2008

Please report any comments regarding the newsletter to Cyndi O'Donnell, 330-262-2500 extension 104. Thank you.

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VSFC Volunteers Attend Appreciation Event

The VSFC honored its volunteers with a Volunteer Appreciation Breakfast on April 19th in the Bruch Fellowship Hall of First Presbyterian Church. Over 80 volunteers enjoyed the meal, held in honor of the Points of Light Foundation's National Volunteer Week.



Dr. A. Barney Huff and Dr. Viola Startzman at the Volunteer Breakfast

Carol McKiernan, board of trustees president, welcomed the group, and board member Rev. Evelyn Manzella of St. James Episcopal Church offered a blessing. VSFC staff and board members served the meal, which was prepared by Buehler's Milltown Catering and graciously underwritten by an anonymous donor.

Following the meal, guest speaker Dr. A. Burney Huff spoke to the group about his association with Dr. Viola Startzman over many years and his reasons for nominating her for the 2008 American Medical Association Foundation's "Jack B. McConnell M.D. Award for Excellence in Volunteerism". His entertaining presentation also touched on the importance of volunteering in the community.

In addition to honoring their 260 volunteers, the Viola Startzman Free Clinic also wished to recognize several individuals for their extraordinary efforts. John Moritz, Executive Director, participated in the presentation of these two special awards. The Dr. Tom Graves "Heart of Service" Award was presented to Marjorie McClure, R.N, in recognition of more than 600 hours of service donated over the past three years. The Judy Bonk "Heart of Service" Award was presented to Nancy and Earl Moser. Together, the Mosers have donated over 1,600 hours to the clinic since 1995.

In her closing remarks, Volunteer Coordinator Jackie Fry thanked the volunteers for attending the event and for all they do for the Clinic. Fry reported that volunteers contributed over 7,500 hours to the Clinic in 2007 which translates to roughly \$275,000 of donated value. Also last year, 64 people joined the volunteer team, representing an increase of 32% over the previous year. She stated that more important than the statistics is the fact that the Clinic couldn't exist without the work of the dedicated volunteers.

"What you do together as a group makes the Viola Startzman Free Clinic possible," said Fry. "For that, we the citizens of Wayne County thank you and we appreciate you."

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Message from the Executive Director

Dear Friends,

It is sometimes said that the pace of life slows down a little in the summer. That is not the case at the Free Clinic. We continue to be very busy seeing patients and adding new programs and services. The first half of 2008 compared to the same period in



John Moritz, Exec. Director

2007 shows an almost 10% increase in patients and patient visits. We are scheduling three months in advance for dental visits and have added some Fridays to our usual Thursday for dental.

When I'm out in the community talking to service clubs and other groups, I'm often asked how the VSFC pays for the services we provide. We are certainly unique in that we don't bill for anything

we do: we "give away" free medical care, free medications, free laboratory and x-ray testing, and we don't ask our patients for pay for any of these items. In addition, we don't receive reimbursement from any state or federal agency because we only treat patients who have no insurance, including Medicaid or Medicare. Finally, our payroll is fairly substantial since we employ folks with medical and professional licenses and degrees; again, a unique situation for a social service agency. *So... just how do we pay for everything???*

First, our 220+ volunteers help us to stretch our budget, allowing us to provide \$4.00 in service for every \$1.00 we receive in donations. Volunteers account for roughly one fourth of the total hours that are worked here at the clinic. A complete volunteer roster, including medical providers who provide specialty care to our patients outside our facility, is located on page 11 of this newsletter. Second, we are extremely grateful for local healthcare facilities that provide services for our patients that we are unable to handle in our facility. These partners include the Cleveland Clinic Wooster, Dunlap Community Hospital, and Wooster Community Hospital. Their in-kind contributions added up to 16% of our total revenue in 2007. Special events, including "A Meal that Heals", the "Charity Wine Tasting", and "Clayware for Healthcare" contributed 16.1% of our

income in 2007, and the Orrville and Wayne-Holmes United Way agencies provided 16% as well. Nearly one-third of our revenue came from grants. Individuals contributed 13% of our income last year, and interest income also contributed to our revenue.

Another question I'm sometimes asked is this: "What is the biggest challenge the VSFC faces?" The answer at this time is very clear to me: it's finding ongoing, steady, predictable sources of income. As I write this article, we are in serious financial need. With the steady and consistent increase in the number of patients who come to us, along with the large variety of services we offer, our ability to continue as we have is in serious jeopardy. Any help you can give would be greatly appreciated. If you have any questions, I'm happy to sit down and chat with you. Just give me a call at 330-262-2500 extension 102 and we can set up a time to talk. Thank you for your support.

As you know, we receive financial support from many generous individuals and organizations. One group that has touched us in particular is the substantial support we have received from local elementary school children from Kean, St. Mary's and Lincoln Way Schools. The children performed various projects to raise and donate significant contributions for the clinic. It's heartwarming to see children learn the valuable lesson of service to others at such an early age. We certainly appreciate their support!

Besides the usual activities of providing medical and dental care, we have kept busy with some special projects. The following are some examples:

- We house the Wayne/Holmes Rx Program here at the clinic. This program is up and running and helps anyone in Wayne or Holmes County who qualifies, to receive free prescription medications. Inquiries should be made to Tessa Walters at 330-347-1673 or twalters@uwwayneholmes.org.
- Tessa was recently recognized as "2008 Alumnus of the Year" by The Village Network. When she was young, Tessa lived with eleven different foster families that worked with the former Boys' Village (now called The Village Network), and she believes her situations with the families gave her "a leg up in the world..." Thanks to her positive experiences over the years with The Village Network, Tessa has the confidence and skills to lead a healthy, productive life for herself, her husband, and her children. Congratulations, Tessa!

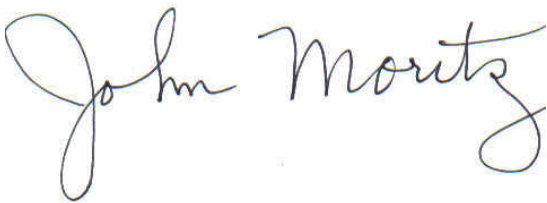
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Director's Message *(from page 2)*

- We have entered into a partnership with The Medical College of Northeast Ohio to participate in medical studies.
- We participated this spring semester with The College of Wooster in a program called Social Entrepreneurship. A group of students studied the clinic and ultimately made recommendations to enhance revenue.
- Our staff participated in an efficiency study (under the direction of a consultant who was paid by a private donor). This process proved to be very useful to us in taking a close look at our operation and helped us find our own solutions for positive change.
- The Board of Trustees, along with some staff and volunteers, recently developed a Strategic Plan which will guide us for the next 2-3 years. The initial work was done in a day-long session in May, which was underwritten by several anonymous donors.
- We welcomed guests to the clinic in May when we hosted the Chamber of Commerce "After Hours" open house. We were pleased to show community members our wonderful facility.
- We, along with two other free clinics in Ohio, were invited to participate in the Ohio Department of Insurance patient computerized survey regarding health care. Twelve of our patients participated in this three hour session.
- We recently received funding to provide vision screening to pre-school children. We will work with the Ohio Department of Health and the Ohio Optometrist Association to provide this service to children.

As you can see, we have been busy. We are pleased to provide medical and dental care to our neighbors who are uninsured. We most gratefully appreciate all who support us in this effort.

Sincerely,



John Moritz
Executive Director

Grant Proposal Update

The Viola Startzman Free Clinic in Wooster would like to recognize the following organizations and foundations that have provided support to the Clinic in the form of successful grant proposals in the first six months of 2008. *(Note: the organizations listed below represent only those for which grant applications were submitted and approved between January 1 and June 30, 2008. Additional grant applications have been submitted but were pending decisions at the time of this article).*

In Wayne County: City of Wooster Community Development Block Grant (program costs), Junior Service Club of Wooster (telephone headsets), United Way of Wayne and Holmes Counties (program costs), Wayne County Committee for Crippled Children and Adults (medical equipment), Wayne County Community Development Block Grant (program costs), Wayne County Community Foundation Tug and Alma Maibach Family Fund (security camera system), and Wayne-National City Foundation (security camera system).
Sources outside Wayne County: American Medical Association Foundation (donor database), CareSource Foundation (Certified Registered Nurse Practitioner), Ohio Association of Free Clinics (program costs), M.G. O'Neil Foundation (program costs), and Sisters of Charity Foundation of Canton (Certified Registered Nurse Practitioner).

The Clinic is grateful to all its supporters and to the partners listed above, who contributed over \$250,000 to support the Clinic's mission of providing health care to the lower-income, uninsured residents of Wayne County. For further information, please contact John Moritz, Executive Director, at 330-262-2500 extension 102.

Spring Newsletter Volunteers and Partners

Rod Crider, Editor/Volunteer
Accurate Office Equipment
Atkinson Printing
Wooster Area Chamber of Commerce, Jennifer Miller
COW Office Services
Ida Sue School Students of Frank Croskey
St. Mary School, 7th Grade Students

VSFC volunteers: Mary Baird, Sue Becker, Sue Morris, Don and Mina VanCleaf. Thank you!

Free Clinic Network News

Since it was established in 2007, the Free Clinic Network has been busy holding fundraisers and informing the public about the serious need for health care for our community's most vulnerable population — the uninsured.

Thanks to the generous support of many in the community the Network has been able to donate \$43,400 thus far to the Viola Startzman Free Clinic. Included in that amount are proceeds from “A Meal that Heals” held at TJ's Restaurant, and the Clayware for Healthcare fundraiser sponsored by Moorefield Pottery and the South Market Bistro. The total also includes donations and membership dues.

Sue Redman, who has been associated with the Viola Startzman Free Clinic for the past 11 years and who served on the Free Clinic Board for 9, has always believed in the mission of the Free Clinic. That's why she didn't hesitate when the Board of Trustees of the Free Clinic asked her to organize a group to help increase public awareness throughout the community and to help the Free Clinic keep pace financially with the explosive growth in the number of new clients in need of medical services.

"A group of interested volunteers began meeting in February, 2007," Redman explained. "We named the group the Free Clinic Network and wrote the by-laws. Membership now

totals 230 with membership open to anyone in Wayne County. Annual dues are \$15. One general meeting of the membership is held annually."

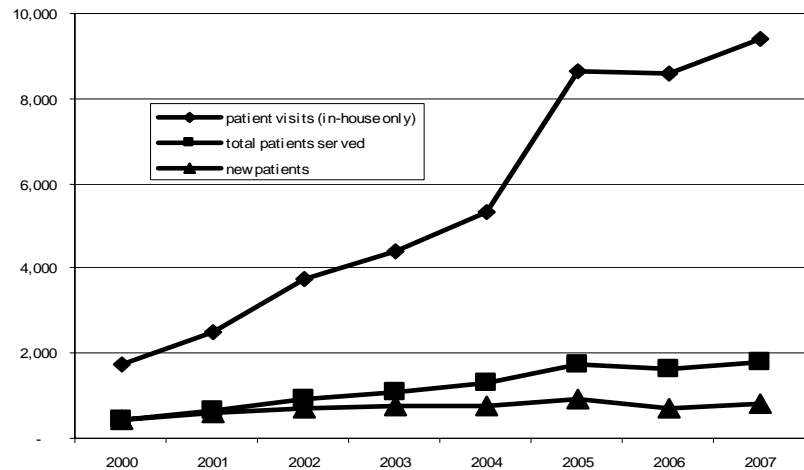
Currently serving on the Free Clinic Network Board are: Sue Redman, president; Joan Firmin, vice president; Pat Bare, secretary; Alicia Wallace, treasurer; Jackie Fry, membership coordinator; Sandy Nichols, Judy Mallonn, Wanda Christopher-Finn, Carrie McCoy, Bonnie Drushal, Maxine Wise and Mary Lou Kerr.

The Free Clinic Network can use your help. To become a member, call Jackie Fry, (330) 264-8940.

VSFC Patient and Visit Trends

As this chart illustrates, the VSFC has experienced steady increases in the number of both new and total patients served since opening its doors in 1995. In 2007, the VSFC treated two-thirds more patients than it did in 2003. In addition, the number of annual in-house patient visits more than doubled from 2003 to 2007.

Based on patient visits, the VSFC is the third largest free clinic in Ohio. In Wayne County approximately 12,000 residents (11.5% of the population) qualify to be treated at the VSFC. In short, we do not anticipate the demand for our services to diminish or stabilize in the near future. In the meantime, the VSFC opens its doors every weekday to help those who have a need TODAY.



How the Viola Startzman Free Clinic Impacts Lives

The VSFC helps our neediest neighbors lead healthy lives, gain employment, and support their families. The following were written by patients to Dr. Vi, in honor of her birthday:

"I am a single mother of two beautiful daughters. I work part time and I am a full-time college student in the Diagnostic Medical Sonography Program. I am struggling to improve my life and the lives of my children. I can't tell you how much it means for me to have a place to come to when I need help. I hope you (Dr. Vi) live everyday realizing how many lives you have changed and how many people you have helped. Thank you again and have a wonderful birthday."

"Thank you for your generosity to those who are down on their luck. I've been unemployed for a couple months and twisted my ankle. I wasn't sure if it was broken, and I couldn't afford to go to the hospital or doctor. Thanks to you and your associates, I was able to get care and an x-ray at Wooster Community Hospital. God bless you richly!"

Support Sources

Listed below are the sources of financial and in-kind support for the Viola Startzman Free Clinic. We appreciate their continued support of free medical and dental care in the community.

- Wooster Community Hospital
- Dunlap Community Hospital
- Cleveland Clinic Wooster
- Radiology Services of Canton
- United Way of Wayne and Holmes Counties
- Orrville Area United Way
- Local Foundations
- Grants (local, regional, and government)
- Fundraisers
- Service Organizations
- Corporations
- Churches
- Individuals, including patients

Income Guidelines

The table below provides the 2008 Household Income Guidelines at 200% of Federal poverty levels from the Federal Register 1/24/08. These represent the income levels at which persons become eligible for services of the Viola Startzman Free Clinic.

Household Size	Annual Income	Monthly Income	Weekly Income	Hourly Wage
1	\$20,800	\$1,733	\$400	10.00
2	\$28,000	\$2,333	\$538	13.46
3	\$35,200	\$2,933	\$677	16.92
4	\$42,400	\$3,533	\$815	20.38
5	\$44,600	\$3,717	\$858	21.44
6	\$56,800	\$4,733	\$1,092	27.31
7	\$64,000	\$5,333	\$1,231	30.77
8	\$71,200	\$5,933	\$1,369	34.23
For each additional person add:	\$7,200	\$600	\$138	3.46

Camp VI-Sion 2008

On June 12, nearly a dozen children participated in the



Viola Startzman Free Clinic's second annual "Camp VI-Sion." Designed to introduce children to the concept of giving back to the community, Campers helped with such tasks as creating patient charts, cleaning windows, pulling weeds, watering flowers,

and sweeping the parking lot. Campers also had a chance to tour the facility and learn what the Free Clinic does. For information, please contact Cyndi O'Donnell at 330-262-2500 ext. 104 or codonnell@startzmanfreeclinic.org.

VSFC Services and Hours

CLINIC HOURS FOR PATIENT CARE

MONDAY EVENING

Sign in from 1:00 to 6:00 pm

Assessment from 5:00 to 6:00 pm

Patient must be here before 6:00 pm

WEDNESDAY MORNING

Sign in from 8:00 to 9:30 am

Assessment from 8:30 to 9:30 am

Patient must be here before 9:30 am

THURSDAY EVENING

Sign in from 1:00 to 6:00 pm

Assessment from 5:00 to 6:00 pm

Patient must be here before 6:00 pm

Appointments with the staff nurse practitioner and volunteer providers take place throughout the week.

New LAB HOURS

TUESDAY from 8:00 to 10:00 am

PATIENTS MAY PICK UP MEDICATION AND/OR SIGN PAPERWORK

MONDAY: 1:00 pm to 8:00 pm

TUESDAY: 1:00 pm to 3:00 pm

WEDNESDAY: 8:30 am to Noon

THURSDAY: 1:00 pm to 8:00 pm

FRIDAY: 9:00 am to Noon

Reminder-Please provide proof of household income and Wayne County residency.

Patients are seen in clinic on a first come first serve basis. The number of patients seen per clinic may be limited.

VSFC Patients Participate in Governor's Advisory Group Survey

On Friday, May 2nd, twelve VSFC patients participated in a survey designed by Ohio's Healthcare Coverage Reform Initiative.

For over three hours, the participants; all of whom are 18 to 64, uninsured, and living in a household that earns less than 200% of the federal poverty level; answered questions using a special software model to help design an affordable basic healthcare plan for covering the uninsured.

Participants were asked to make choices about various health benefits, and the goal of the sessions is to gather data about how uninsured Ohioans make health care decisions.

Among the issues participants were asked to consider were the following: "Should the basic plan cover the most common medical needs or those most expensive?"

Should it cover infertility treatments, elective surgeries,

impotence treatments, or athletic injuries? Should it provide access to costly specialists?"

Sessions like the one VSFC patients participated in, called "CHAT" for Choosing Healthplans All Together, are taking place statewide at many healthcare facilities, including free clinics. Sponsored by the Robert Wood Johnson Foundation and administered by the Ohio Department of Insurance, the community CHAT sessions will provide valuable information on consumer views regarding health coverage reforms in Ohio.

The Ohio Association of Free Clinics (O AFC), of which the VSFC is a member, is part of the 42-member Healthcare Coverage Initiative Advisory Group that helps the 12-member appointed task force with drafting health care reforms for the Governor.

According to State literature, a

survey of the task force shows that representatives of health care providers, insurers, employers, and advocates agree on the general principals of a public-private partnership designed to expand coverage to the state's uninsured by mandating that Ohioans purchase health insurance and subsidizing low-income individuals who can't afford it. The task force is currently working to develop draft recommendations based on the advisory committee's input, and a report will be returned to the larger stakeholder group for review by the end of the month.

The VSFC is committed not only to providing healthcare to our community's uninsured TODAY but also to helping find solutions for providing healthcare TOMORROW. For more information on statewide initiatives, visit the Governor's website or the Ohio Department of Insurance website.

Wayne/Holmes RX Launches!

The following information is provided by the United Way of Wayne and Holmes Counties

The Wayne/Holmes Rx program is up and running! Housed at the VSFC, the program assists in providing medications to those without prescription assistance.

The mission of the Wayne/Homes Rx program is two-fold. First, the initiative will form a buying network for United Way of Wayne and Holmes Counties partner agencies so they may continue to voucher emergency medications, but at a much lower price.

Second, it will connect individuals who need maintenance medications with discount prescription programs so they can afford their on-going medications and reduce their need for assistance from United Way of Wayne and Holmes Counties' partner agencies.

Tessa Walters was hired as the program's director in the fall of 2007 and is working to get the most for

our residents in need. Potential clients contact InfoLink (330-263-6363 or 800-247-9473), which connects them with Tessa, who walks clients through every step of the process and informs them of pharmaceutical companies that may provide an appropriate discount program.

The Wayne/Holmes Rx program would not be possible if it were not for a grant from the Austin-Bailey Health and Wellness Foundation. Additionally, thanks must go out to Kathy Botimer and Carol Risaliti from Stark County's Prescription Assistance Network (PAN) for their efforts in getting the program off the ground. Not only did they share their experience with United Way's Help in Hard Times Vision Council during the initial stages, they opened their doors and shared the challenges they encountered on the way to building a successful operation.

Annual Wine Tasting Fundraiser A Success!

We wish to express our heartfelt thanks to the many individuals and organizations who contributed toward the success of the annual Charity Wine Tasting held at Montavino Wine Market.

This year's event raised over \$32,000 and once again, major sponsors First Merit Bank, RAV Financial Services, Richard Law Office, United Titanium, Tim's Professional Fitness Services, D&S Distributing, and Wooster Motorways ensured that all proceeds go directly toward providing free health and dental care to the low income, uninsured residents of Wayne County.

Ray Cicconetti and Stephe Rousseau opened their wine market to host the event for the 6th year in a row. Patrons sampled a wide range of wines, and those at the

"Captain's Table" enjoyed another level of hard-to-obtain wines. In addition, attendees took home their tasting wineglass compliments of Wayne Health Services.

Chef Ken Bogucki of the Wooster Inn prepared a delectable selection of hors d'oeuvres and Les Saunders provided lively piano music.

Auctioneer Alan Chenevey energized the evening with a live auction which included a wine pairing for 20 at the Wooster Inn Guest House and a sunset cruise on Lake Erie.

Throughout the evening a silent auction featured a wide selection of items donated by over 50 local merchants and businesses.

Planning committee members included Barb & Roger Buchholz, Tom Fast, Pat and John Zoller, Louise Miller, Bill and Becky Smith, Titus and Carla Yoder, Pat and Tom Richards, Kristin and Adam Keating, MaryLou and Drew Kerr, and Pat Schuler.

The VSFC Board and Staff are very grateful to the committee members for their many hours of planning the event, the proceeds of which go toward providing high quality healthcare for our most needy neighbors. We are also thankful for the loyal support of local business owners who donated items, money, and time; patrons who purchased tickets and raffle items; and to our very generous community members for ongoing support of the Free Clinic.

Wooster Chamber Hosts "Business After Hours" at VSFC

The Viola Startzman Free Clinic was privileged to host the Wooster Area Chamber of Commerce "Business After Hours" event on May 20th.

We were so pleased to have the opportunity to showcase our facility to approximately 75 members of the Wayne County community.

The following sponsors contributed to the event's success:

All Events Rental, Buehler's, Cleveland Clinic Wooster, ComputerMixx, C.R. Blooms, Dunlap Community Hospital, Homemade Delivered, Patterson Dental Supply, Shisler's Cheese House, Wayne Savings Community



VSFC volunteer Arn Lewis and Board member Sandy Nichols

Bank, and the Wooster Inn. Their generosity allowed us to hold an extremely nice event without spending Clinic funds.

Also, thanks go out to the Chamber staff, VSFC staff and Board members, and volunteers who helped plan and host the event. Without them, we couldn't have done it! Thank you.

Pine Tree Barn Fundraiser Recap

The owners of the Pine Tree Barn and Troutman Wineries partnered to host a fundraiser for the VSFC, generating \$378.04 to support the mission the Clinic.

Reservations weren't required, guests didn't need to wear anything fancy, and a patron

could get in the door by spending as little as \$1.00!

Calling the June 20th event a "Sneak Preview" ahead of its annual Warehouse & Barnyard Sale, Pine Tree Barn hosted the fundraiser, offering samplings of Troutman Vineyards' locally made

wines for a small \$1.00 tasting fee.

All proceeds from the tastings were donated to the VSFC, helping us to continue providing healthcare to our neediest neighbors.

Thank you, Pine Tree Barn and Troutman Wineries!

Patient Story

Patients routinely diagnosed with life-threatening illnesses at VSFC

A 55 year old male, "R" first visited the VSFC in November 2007 to seek treatment for hoarseness that he had experienced for approximately five months.

After a thorough examination, Barbara Tickton, staff Certified Registered Nurse Practitioner, advised R to quit smoking, gave

him a prescription to help him with the smoking cessation process, and referred R for an appointment with ear nose and throat specialist James Hessler, MD.

During the appointment in March 2008, Dr. Hessler diagnosed R. with throat cancer and referred him for follow-up care at the Cancer Treatment Center in Wooster. The staff at the Cancer Treatment Center helped R.

complete the necessary paperwork for enrollment in Medicaid, a benefit that is extended to patients who typically aren't eligible for Medicaid and who have been diagnosed with cancer.

R. is responding well to the radiation treatments. Thanks to the VSFC and partners in the healthcare community like the Cancer Treatment Center and Dr. Hessler, R can look forward to a healthy future.

Viola Startzman Free Clinic Joins NEON®

The VSFC is the newest member of NEON® (Northeastern Ohio Network), and the first free clinic to join the network. NEON® is the primary care practice-based research network of the Department of Family Medicine at the Northeastern Ohio Universities College of

Medicine. Practice-based research helps to speed up the time it takes for new treatments to reach patients and improve the quality of care they receive. Joining NEON® allows the clinic to stay true to its mission and values. The research will improve the health outcomes of clinic

patients and ensure that the clinic runs smoothly. From prevention to the care of chronic illness, NEON® research will help move the clinic forward in its mission to give the highest quality of health care with dignity and respect. For more information, visit www.neoucom.edu.

VSFC Recognized by Ida Sue School

Reprinted with permission of The Daily Record, April 22, 2008

WOOSTER -- Ida Sue School held its 11th annual employer recognition breakfast on Friday for 16 businesses and organizations that have supported the student vocational training program this past school year.

The breakfast was held at the Amish Door restaurant.

Participating in the program for the first time were Viola Startzman Free Clinic and the YMCA of Wooster.

Also participating are the American Red Cross, Benevolent and Protective Order of Elks, Buehler's Fresh Food Markets, El Rancho

Grande, First Presbyterian Church, Goodwill Thrift Shoppe, Masonic Orders, People to People Ministries, United Methodist Church, Wayne County Care Center and Wayne Lanes, all of Wooster.

Other employment partners are Lynn's Prints of Millersburg, MCC Connections of Kidron and Pleasant Hill Outdoor Center of Perrysville.

Recognition plaques were presented to organizations.

"We thank these community businesses and organizations for providing vocational opportunities to students at Ida Sue School," said Timothy Frye, director of educational services at the school. "These partnerships help our students develop work skills. These

experiences prepare them for the transition from school to work."

The jobs done by students include sorting, preparing and packaging of an artist's cross stitch product, preparing newsletter mailings community organizations, cleaning at several churches or wrapping silverware at a nursing care facility's food service setting.

"Through these activities, our students gain needed skills to become productive, vital citizens in the community," Frye added.

In addition to those being honored, members of the school board, administrators, teachers, aides, and students who participate in the training program attended the breakfast.

St. Mary School Students Support VSFC

For the past three school years, seventh grade students of St. Mary Catholic School have partnered with the Viola Startzman Free Clinic to perform monthly service projects. In accordance with the school's mission statement, students in every grade perform community service on a regular basis, and this year's seventh grade class once again chose to donate time to the VSFC.

Over the course of the school year, students help with various tasks such as cleaning toys in the patient lobby, washing windows, cleaning the parking lot and flower beds, decorating the lobby for the holidays, and assisting with large mailings. During one monthly session, founder Dr. Viola Startzman and Clinic staff members told students about their educational backgrounds and career paths.

This school year the entire student body pitched in by participating in a spring coin drive, raising a substantial amount of money over a two week period. Students in Mrs. Riggle's fourth grade class raised the most money, and they were rewarded with donuts.

The VSFC is grateful for the ongoing support of St. Mary and all the local schools that have supported our mission.

VSFC Employees Mentor Local Students

Barbara J. Tickton, staff Certified Registered Nurse Practitioner, (CRNP) is an active preceptor of



Nurse Practitioner students at the VSFC. While practicing at the Viola Startzman Free Clinic, she has mentored

Barbara Tickton, CRNP

Nurse Practitioner Students from the Case Western Reserve University Frances Payne Bolton School of Nursing.

Barbara has been an Adult Nurse Practitioner Student Clinical Instructor at Mt. Sinai Medical Center, Harlem Hospital Clinic and Terrence Cardinal Cook facilities in New York, NY. She was an Associate Professor at the Columbia University School of Nursing in the Bachelor of Nursing program. She has been a Nurse Practitioner for ten years and has broad experience in such areas as Cardiology, Private Medical practices, Home Care, Rehab and Long Term Care.

It is not only her experience, but Barbara's professional commitment

to the next generations of Nurse Practitioner students that comes through in her devotion to her students. She truly believes that as she was taught by preceptors who volunteered their time and experience, she should also help to teach the next generation of Nurse Practitioners. Barbara also realizes that having a Nurse Practitioner student gives a "fresh face" to the Startzman Clinic and a new perspective of health care in the 21st century.

During spring semester the Viola Startzman Dental Clinic hosted students from the Stark State Dental Hygiene program. Under the direction of Dr. Robert Burns and Nancy Prosser, the students treated dental patients providing cleanings, x-rays, and oral health education. All the students reported having a positive experience at the Dental Clinic. They gained valuable patient management, teamwork and practical hands-on skills.

The dental staff felt the relationship with Stark State benefited both the Clinic and the students, enabling the clinic to treat more patients and increase the awareness of our services and clinic. Students travel to low income and community clinics in Northeast Ohio providing

clinical services through their Community Service program. The school learned about our clinic through Don Sultzbach of Austin Bailey Health and Wellness Foundation, a supporter of our clinic.

Dr. Vi Honored

From page 10

volunteer firefighter in Kidron for more than 50 years; Dr. Elton Lehman, the "country doctor," Earl and Betty Hawkins, entrepreneurs and philanthropists; Harley Gerber, founder of Gerber Feed Service; legendary college coach Bob Knight; former Rubbermaid CEO Stanley Gault; Stan Welty, the late president of the Wooster Brush Co.; Terry Beck, an Ohio State University Extension Office agent.

Yvonne Williams, who was a professor and administrator at The College of Wooster for 23 years; businessman Jerry Baker, who was a partner in the development along Burbank Road in Wooster's north end; Dr. Viola Startzman, a pioneer in health care for whom a free health clinic is named; Ken Miller, founder of Ken Miller Supply Inc.; Linda J. Saif, a distinguished professor at OARDC; and farmer, businessman and philanthropist Arden Shisler.

Dr. Vi Honored by Wayne County Commissioners and Wooster City Council

In just two weeks' time, Dr. Vi was recognized by both Wooster City Council and the Wayne County Commissioners for her commitment to our area's neediest neighbors. The articles below appeared in the Daily Record this April and are included in this newsletter with the permission of the Daily Record.

The following article by Bryan Schaff appeared in the Daily Record April 11, 2008

WOOSTER -- Amid a bevy of business at their bi-monthly meeting on Monday, City Council took a moment to honor one of Wooster's greatest contributors in the medical field.

Council unanimously approved an informal resolution honoring the work of Dr. Viola Startzman Robertson, the first pediatrician in the city and the founder of the Viola Startzman Free Clinic, before giving the long-time physician a standing ovation.

"She is such an extraordinary leader and she's really the reason we have such a wonderful health care facility on the north end of town with her name on it," said Mayor Bob Breneman. "For a community our size to have such a fine facility like that is extraordinary, and it's really all her doing and her love. We appreciate everything she's done for our town."

Startzman, 93, graduated from Case Western Reserve University in 1945, and in 1950 became the first pediatrician in the Wooster area.

During her career, she developed several health programs that served as models for other programs across the nation, particularly those she developed as director of Student Health Services at The College of Wooster.

In the 1960s, she created a health care clinic for females, which operated in a colleague's home and later became an office of Planned Parenthood.

In 1992, the city requested she study health care needs in the county, which resulted in the creation of Healthcare 2000 Community Clinic -- now known as the Viola Startzman Free Clinic.

Startzman was honored with the Jack B. McConnell Award for Excellence in Volunteerism. The award, given by the American Medical Association, honors senior physicians for their commitment to providing volunteer medical care to those without access to health care in the U.S.

"I certainly appreciate the help the community has given our clinic," said Startzman, who noted Breneman's father, Clyde, actually appointed the original steering committee for the free clinic. "It's amazing to me how much it has developed. We did some studying to get it done in 1992, and we opened in 1995 with five patients. Today, we have 2000 people visiting the clinic and (Clinic executive director) John Moritz tells me we've had 300 new patients just since Jan. 1. We're very busy and we certainly appreciate your help. Any of these resolutions and honors really belong to the people who've helped me and the volunteers who've helped develop the things I've been involved with."

Councilman David Silvestri, R-Ward 3, told the physician, "I want to thank you for your generous contributions. It's truly an inspiration to me to see that someone like you hasn't slowed down. With all you do, including missions trips to Egypt, you've impacted this community and others around the world. You're an inspiration to me on a personal level."

The following article by Bobby Warren appeared in the Daily Record on April 25, 2008.

WOOSTER -- Who has made Wayne County what it is today?

That's the question the county commissioners and other volunteers have been trying to determine for the

past couple of months. Who would be on your list, which can only have 25 entries?

The commissioners finalized their 25 Wednesday. The names have been submitted to the state to be included in the Ohio Statehouse Museum, when it is established.

"It was not an easy task," Commissioner Ann Obrecht said. "We could have considered hundreds."

The commissioners sought input from business and community leaders in an effort to pare the list to 25 names.

Commissioner Cheryl Noah said the commissioners were asked to consider people who were responsible for making Wayne County what it is. The commissioners considered people who impacted a variety of areas, such as health care, development, agriculture, sports and others, Noah said.

Commissioner Scott Wiggam said the process was a long one and noted a lot of groups responded with suggestions.

The commissioners thanked Paul Locher and Barb Chapin for their efforts with the project.

Here's the list: Gen. Reasin Beall; Orrville founder Judge Smith Orr; Wooster founder John Larwill; farmer Winston Wyckoff; Col. John Sloane; businessman and philanthropist Ephraim Quinby Jr.; Abraham Schantz, who started the Schantz Organ Co.; Charles E. Thorne, the first full-time director of the Ohio Agricultural Experiment Station (now Ohio Agricultural Research and Development Center); Jerome M. Smucker, founder of the J.M. Smucker Co.

Raymond Dix, the late president and publisher of The Daily Record; Donald Noble, the second CEO of Rubbermaid; John Sprunger, a

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Volunteers Make It Happen!

The following people and organizations volunteer at the VSFC or at their own facilities. We appreciate their time and support.

Dale Angerman, MD	Joan Firmin	Marjorie McClure, RN	Bert Saurer
Judith Arzuaga	Lois Fowler, RN	Elizabeth McCoy, RN	Linda Saurer, RN
Mary Ann Bailey	Greg Frontz, LPT	Carol McKiernan, RN	Lee Russell Sayner, DPM
Mary Baird	Franklin Fry	Russ McQuate	Jill Schaeffer, MD
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Tammy Barrington, CPht	Betty Garrison	Norm "Bing" Miller	Michael Schuler, MD
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Jaimi Boldman	Kathryn Helmuth, MD	Judy Moss	Viola Startzman, MD
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Kathi Bond	James Hessler, MD	Esther Mullet, LPN	Rod Steiger
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Dana Bonezzi, MD	Linda Hoffee, LPN	Stephen Myers	Janet Stevic, LPN
Judy Bonk, RN	John Holley, Jr., EMT	Linda Nicely, RN	Judi Stock
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Nancy Calhoun, CNP	Chris Jones	Daniel Peabody III, MD	Kimberly Thorsell
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Wanda Christopher-Finn	Mary Kittinger	Gloria Questel, LISW	Alicia Wallace
Diane Clement	Michael Knapic, DO	Myriam Raber, DDS	Charlsey Wallace
Cleveland Clinic Wooster	Melissa Kosier	Connie Rackow, CNP	Mandi Weaver, LPN
Tara Conner, RN	Todd Lakhia	Becky Raifsnider, RN	Doug Webb, DDS
Pam Cosentino	David Lance, DO	Raj Rambhatla, MD	Harry Weckesser
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Kelly Covey	Dick Lewellen	Sue Redman, RN	John Weeman, MD
Paul Crowley, MD	Arn Lewis	Fr. Dan Reed	Brian Weinreich
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Sandra Day	Gwendolyn Lynch, MD	Edna Romick	David Wilkin
Bonnie Drushal	Dawn Maibach, RN	Nydia Roque	Denise Wilkinson
Dunlap Community Hospital	Judy Mallonn	Florence Rose	Lupe Williams
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Linda Edgington, RN	Judy Marble, RN	Joseph Roth, LPN	Anne Wilson
Marcia Edwards	Liz Martin, RN	Diane Rowe	Maxine Wise
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James Emerson, LSW	Sonia Masih	Rebecca Russell, MD	Titus and Carla Yoder
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Vincent Fiorita, DDS	Kevin Mathur, MD	Lauri Sanders	Pat and John Zoller



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Cyndi O'Donnell, Development Coordinator
Jackie Fry, Database Coordinator
Pam Zimmerman, Staff Accountant
Scott Usternul, Maintenance and Grounds

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Nancy Prosser, Dental Clinic Coordinator and Hygienist
Sasha Horst, Dental Assistant
Delphine Tarpley, Receptionist and Dental Assistant

VSFC Mission and Values Statement

VSFC Mission Statement

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower-income, uninsured residents of Wayne County.

VSFC Values Statement

- Our *patients* receive quality health care and participate constructively in that care;
- Our *volunteers* enjoy a positive work environment and satisfaction for time well-spent;
- Our *donors* pay for effective and efficient operations and receive consistent measurement of results; and
- Our *employees* enjoy competitive pay, open communication, and challenging and rewarding work.