

Healthcare Connection

Issue 23

Winter 2007

We do our best to express our gratitude to ALL that donate time, money, and supplies to the VSFC, and we apologize for any omissions. Please bring changes or additions to the attention of Cyndi O'Donnell. Thank you.

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Medical Director

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Message from the Executive Director

Dear Friends,

With the help of the generous support of the Wayne County community and the dedication of our staff and wonderful volunteers, we continue to serve record numbers of our neighbors who depend on us for their healthcare.

Almost 48 million Americans do not have health insurance. Of those who are fortunate enough to have health insurance, only about 1/3 have adequate insurance. The majority have huge deductibles, many exclusions and high co-pays. Our records at the clinic tell us that more of our patients are employed now than last year at the same time but are still without health insurance. We have an 11% increase in total patient visits, a 19% increase in new patients and a 14% increase in the number of lab tests we are providing to our patients.

I'd like to point out that the Viola Startzman Free Clinic has instituted a new automated method of giving through regular debits from one's checking or savings account. Be sure to read the flyer enclosed in this newsletter. We are hopeful that this additional way of giving will make it easier for supporters to donate on an ongoing basis and will help to provide the VSFC with a steady, more predictable income stream.

Another item I'd like to bring to your attention that you may not be aware of is the direct charitable IRA rollover. To help address the rising need for charitable giving, Congress included a special, temporary charitable incentive as part of the Pension Protection Act. The law allows individuals 70-1/2 years old and older to transfer up to \$100,000 in a given year directly from an IRA to a charitable organization like the Viola Startzman Free Clinic without having to pay income tax on that distribution. For qualified individuals, a distribution of up to \$100,000 in a given year, transferred directly to a charitable organization, will not be taxed under the law. **This tax provision is only in effect until December 31, 2007**, and certain restrictions apply, so speak with your IRA trustee or tax advisor for details.

Because of recent Ohio legislation called the "Drug Repository Program," the VSFC is now able to receive large numbers of free medications returned from nursing homes to a pharmacy distributor. The program is based on "Karon's Law," which allows medications that have been previously dispensed to a patient, but that have been in the possession of a health care professional, to be donated to an Ohio pharmacy, hospital or non-profit clinic to be re-dispensed to patients meeting certain criteria. Since September we have been receiving medications from OmniCare, a large wholesale pharmaceutical distributor in Wadsworth. We are fortunate that employees of Merrill Lynch in Wooster have "adopted" the clinic and are providing the delivery of these medications to us, in addition to volunteering in other capacities.

Continued on page 2

Executive Director's Message

(cont. from page 1)

We have been working with United Way of Wayne and Holmes Counties to establish a new program, The Wayne County RX Program. This is a program to assist more of our eligible community members to become signed up to receive free medications from the pharmaceutical companies. We will provide you with more details once the program is up and running.

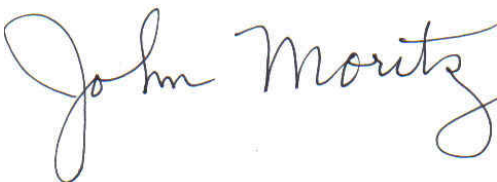
We are fortunate to have beautiful landscaping at the clinic. Recently, someone from the community anonymously donated more shrubs. In addition, a flagpole was purchased from contributions from our staff and board members, and a flag was donated by American Legion Post 68. We are grateful for these additions to our property!

Speaking of board members, we now welcome the following new board members: Rose Berbari, Scott Boyes, Katrina Jackson, and Norm "Bing" Miller. We appreciate the service of our out-going board members: Ginger Besselman, Lillian Raff, Mike Sigg, Becky Smith and Colleen Teague. Also, Alicia Wallace will soon be ending her term as Board President. She has done an outstanding job and I have very much enjoyed working with her.

Lastly, we certainly appreciate the generosity of so many people who support the VSFC. Without this critical support, we would be unable to continue operating as we do. With increased services and numbers of patients seen, it is a very large challenge to continue as we have.

Despite the fact that raising needed revenue is always on our mind, I want to point out that the number of positive things here at the clinic far outweighs the financial challenges. Thank you for enabling us to take care of our neighbors.

Sincerely,



John Moritz
Executive Director

Message from the Board President

Dear Friends,

It has been my pleasure to serve as Board President during 2007. Working with John Moritz has been a privilege and his leadership, attention to detail, and people skills have all helped strengthen the Free Clinic as an organization.

During 2007 the Board has been active; we have amended the by-laws to better "fit" an organization that has grown significantly, developed several important financial policies, and successfully passed the first review of our financial statements in preparation for an audit in 2009.

These accomplishments were the collective work of a talented and dedicated group of Board Members but there are a few members whose service deserves special recognition. Becky Smith served many years as a board member, but even more importantly, I would like to thank her for her untold hours serving as Treasurer. Colleen Teague will be leaving the board after many years of service and we will sorely miss her expertise in financial and healthcare policy matters, as well as her willingness to give of her time and experience. Finally, I would like to thank Bill Ross who has given countless volunteer hours to develop policies and amend by-laws during a year that has been particularly difficult for him personally.

The Clinic continues to grow and thrive but as you know, that growth comes at a considerable cost. I extend my sincerest appreciation to the many volunteers and donors who see the tremendous value of the Free Clinic in our community, and who give so freely of their time and assets to ensure its continued existence.

Sincerely,



Alicia Wallace
President

VSFC Making A Difference In Lives

“B” is a thirty-something single female who had never been to the VSFC but had heard about it. At the time she first called, she was homeless, alcoholic, and addicted to drugs. She was encouraged to come to the patient care clinic the next morning where she was informed of the services the VSFC offers and the documentation required to be eligible for care.

The next morning, B arrived at the clinic, suitcase in hand. The volunteer checked her in to see the physician volunteer, and when it was her turn to be seen, B told the doctor everything she was dealing with. At the end of the visit, the doctor spoke with staff to line up community resources to help B improve her situation. Staff members

immediately lined up housing for B through the Salvation Army shelter in Wooster and referred her to community drug and alcohol rehabilitation resources.

Nine months later, B is clean and sober, employed, and living independently. Due to her lack of health insurance, B continues to visit the VSFC for her healthcare and dental needs. B’s story certainly represents a success in that she came to the VSFC in a period of crisis and was able to access the help she needed, thanks to people who took the time to listen, protect her confidence, and connect her with life-saving community resources.

Focus On Diabetic Education At The VSFC

Like many medical offices, the VSFC treats a good number of diabetic patients: nearly 200, to be more specific. Since January, a committed group of VSFC volunteers has come together to offer a diabetic education series. Offered each month, the series focuses on disease management, healthy living habits, and medication issues for diabetics.

Volunteers include Barb Landis, RN, who oversees the diabetic education series; Sharon Sneller, RD, LD; Dave Mast, RPh, and Stephanie Davis, MS. In addition, Dr. Everett Burgess, MD, and his wife Mimi drive to the VSFC from Akron each Tuesday, to volunteer for three hours. Mimi typically answers the phones and helps with patient charts, while Dr. Burgess treats diabetic patients by appointment. We are grateful for the volunteers who spend their time helping and know our patients appreciate the extra attention.

According to a survey administered in the fall to VSFC diabetic patients, nearly 90% of respondents reported taking advantage of free medications, blood sugar meters, test strips, and lab testing offered to diabetic patients. 39% reported that they’ve been treated by the volunteer endocrinologist, and 21% reported that they’ve attended the diabetic education series coordinated by volunteers. Greater than half of respondents reported improvements in their understanding of diabetes, their blood sugar levels, and their A1C tests as a result of using the services mentioned above, and about half of respondents have improved their blood pressure and diet.

Barbara Tickton, Staff Certified Nurse Practitioner, tells this story of her experience with treating patients with diabetes: *“It seems as though I am*

diagnosing a new patient with diabetes every week. Last week alone, I diagnosed three patients with diabetes. We are fortunate at the Startzman Clinic that we are able to see large groups of individuals and conduct testing to diagnose diabetes. Once the patient is diagnosed, we teach the patient about the disease and how to manage it either through diet, weight loss, exercise, or by medication. We also give the patients who are taking medication a free blood glucose monitor, and we invite them to participate in the free diabetic education series, which is presented by volunteers once a month in the evenings.

Needless to say, the patient who is diagnosed with diabetes mellitus is not exactly thrilled with this news. However, once diagnosed, we can get the patient on the road to wellness, and he/she will often tell me later that they feel better. Without these services, where would a person who is uninsured get their blood drawn, see a Health Care Provider, or get the help they need for diabetes?”

VSFC Unveils New Website

Welcome to the 21st century! Next time you’re online, go to www.viola-startzman-free-clinic.org (via the fundraising site GoodSearch, of course) and check us out! Volunteer Landon O’Brien, owner of eWooster Web Development Group, has been working diligently with VSFC staff members for several months to design the website, which will evolve over time. For now, you can log on and find patient services and qualification guidelines, clinic newsletters, a downloadable volunteer application, recent VSFC news, photos, and more. Log on today!

Funding Sources

Listed below are the sources of funding of the Viola Startzman Free Clinic. We appreciate their continued support of free medical and dental care in the community.

Wooster Community Hospital
 Dunlap Memorial Hospital
 Cleveland Clinic Wooster
 Radiology Services of Canton
 United Way of Wayne and Holmes Counties
 Orrville Area United Way
 Local Foundations
 Grants (local, regional, and government)
 Fundraisers
 Service Organizations
 Corporations
 Churches
 Individuals, including patients

VSFC Services and Hours

Below is the weekly schedule for patients. Schedule is subject to change during holiday weeks. For more information, please contact the VSFC at 330-262-2500. IN CASE OF INCLEMENT WEATHER, CHECK 104.5 FM OR CLEAR PICTURE CABLE CHANNEL 22. Patients must provide proof of income and Wayne County residency at each visit. Thank you!

Medical care is available Monday and Thursday evenings

Patients may sign in from 1:00 to 6:00 pm
 Patients are assessed by volunteer nurses from 5:00 pm to 6:00 pm
 Patients are treated by volunteer physicians starting at 6:00 pm

Medical care is available on Wednesday mornings

Patients may sign in from 8:00 am to 9:30 am
 Patients needing lab/blood work may do so from 8:00 am to 10:00 am
 Patients are assessed by volunteer nurses from 8:00 am to 9:30 am
 Patients are treated by volunteer physicians starting at 9:00 am

The office closes each Wednesday at noon.

Patients can receive medications and complete necessary paperwork during the following times:

Monday from 1:00 pm to 8:00 pm
 Tuesday from 1:00 to 3:00 pm
 Wednesday from 8:00 am to noon
 Thursday from 1:00 to 8:00 pm
 Friday from 9:00 am to noon

Clinic Wish List

For information, please contact Karen Redick at kredick@startzmanfreeclinic.org or by phone at 330-262-2500. Thank you!

Disposable Paper Products:

- Paper Towels-rolls & multi-fold, Toilet Tissue
- Kraft Lunch bags #5 and #10, Drinking cups-5 or 6 oz. paper or plastic, plastic silverware
- Antibacterial moist towelettes or wipes, Alcohol Wipes, Band-Aids, cotton balls

Cleaning Supplies:

- Window cleaner, toilet bowl cleaner, 409, dish soap, laundry detergent, Dryer sheets, air freshener spray, rags

Office Supplies:

- Brite White and Brite Color Copy Paper 8½X 11 (20lb.)
- Wite-out: Dry (tape)
- Mailing Labels/30 per page 1" X 2 5/8
- First Class Postage Stamps (Forever)
- Post-It Note Flags
- Manila Envelopes: 9"X12" or 10"X13"
- Flashlights with batteries

Patient Supplies:

- For fasting diabetic patients:
 Individual packages of crackers: peanut butter, wheat/cheese, saltines
 Small juices-bottles or boxes
- Dental: Toothbrushes (adult and child), floss, tooth paste, mouthwash

Medical Supplies:

- Pulmonary Function Test

Gifts of Money and Miscellaneous:

- Monetary Donations for operating expenses
- Underwriter for Newsletter Printing and/or Postage
- Underwriter for expenses associated with planning various fundraisers
- "Our Family" brand UPC label for fundraising
- New artificial Christmas tree and lights for our lobby
- Toaster or Toaster Oven
- Durable snow shovel
- Fertilizer spreader, rakes, wheelbarrow

Gifts of Time:

Volunteers: Handyman/woman, dentists and dental assistants, nurses, physicians, nurse practitioners, LSW or LISW to provide mental health counseling, data entry, clerks, custodians, and project volunteers.

Thank You for Your Support

Denny's Dyna-Kleen: Cleaned the clinic carpets for the cost of fuel.

Wayne County Crippled Children's Fund: For blood pressure cuffs and diabetic supplies.

Wooster Brush Company: For paint supplies and related materials.

Anonymous Donor: For shrubs around the new fence and other places around the clinic.

Newell Rubbermaid: Laptop computers, printer/fax machines, the many office supplies and totes and gallon pitchers.

Harry Weckesser: For the new super shredder.

The Clothing Warehouse: Chose the VSFC as the recipient of funds raised during the 1st Annual Spring "Scrub Fest."

Lydia Thompson: For all her hard work planning the wonderful "Make A Difference Day".

Tim Neal, Taylor Sands, Kathy Baker, Vickie Thompson Saunders, Bishop Smith, & The Praise Singers for their inspirational songs for the Make A Difference Day program.

The Free Clinic Network for all they do for us.

Beth Young for the paper shredder, cleaning supplies, & paper cups.

New Hope Fellowship for monetary donation and many dental and paper supplies.

Bill Taylor and his metal detector helped us find our survey stakes.

Patients that have donated money and/or paper products.

Sea Bass Aquatics, LLC for providing and maintaining the beautiful aquarium in our lobby.

HydoPoly of Ohio for providing and maintaining the beautiful plants throughout the clinic.

Troy and Alison Schmidt for the three children's magazine subscriptions for our patient lobby.

Akron Brass: For allowing three employees spend the day planting shrubs at the clinic.

The VSFC staff and board members for making donations which allowed us to purchase a new flag pole, and American Legion Post 68 in Wooster for donating our American flag.

The Wooster "Elks" for their financial support.

Bill Sheron, Carol and David Briggs, Stanley Gault, Rod Crider, and David Noble: for taking time to critique and offer suggestions for our newsletter.

Tom Fry and Scott Usternul: for landscaping around the clinic

Cleveland Clinic Wooster for providing free lab tests.

Wooster Community Hospital for providing free x-rays and allowing us to purchase medications at cost.

Dunlap Hospital for providing free x-rays to our patients from the Orrville area.

Church of the Savior Mission Team for providing labor to construct our new medication dispensary area addition, and Anonymous Donor- for providing the building materials for the addition.

Kean & Melrose school students, staff, and faculty for donating paper supplies in response to the "Make A Difference Day".

Steve & Susie Slack and Viola Startzman for donating their raffle winnings from the Friends of Mental Health & Recovery Annual dinner.

Friends and family members of our beloved nurse volunteer, Julie Bishop: for donating to the Free Clinic in her memory. We miss her terribly.

Household Income Guidelines

The table below provides the Household Income Guidelines at 200% of Federal poverty levels for 2007 from the Federal Register dated 1/24/07. These represent the income levels at which persons become eligible for services of the Viola Startzman Free Clinic.

Household Size	Annual Income	Monthly Income	Weekly Income	Hourly Wage
1	\$20,420	\$1,702	\$393	\$9.82
2	\$27,830	\$2,319	\$535	\$13.38
3	\$34,340	\$2,862	\$660	\$16.51
4	\$41,300	\$3,442	\$794	\$19.86
5	\$48,260	\$4,022	\$928	\$23.20
6	\$55,220	\$4,602	\$1,062	\$26.55
7	\$62,180	\$5,182	\$1,196	\$29.89
8	\$69,140	\$5,762	\$1,330	\$33.24
Additional persons add:	\$6,960	\$580	\$134	\$3.35

The Mission of the Free Clinic Network

THE FREE CLINIC NETWORK enables community members to become meaningfully involved in providing financial resources for and to increase public awareness of the Viola Startzman Free Clinic.

The Free Clinic Network was organized six months ago and currently has 172 members. Presently serving on the Network Board are president, Sue Redman; Joan Firmin, vice-president; Pat Bare, secretary; Alicia Wallace, treasurer; Jackie Fry, membership chair; Mary Ellen Conway, Wanda Christopher-Finn, Ann Gasbarre, Sandy Nichols, Judy Mallonn and John Moritz.

The group has already had much success in increasing the financial resources for the growing needs of the Free Clinic. For instance, we have:

- * Completed a recent membership campaign that raised nearly \$9,000 in donations and \$2,595 in memberships.
- * Completed a very successful fund raiser sponsored by Moorefield Pottery and South Market Bistro. A handmade set of pottery dinnerware for 8 plus serving pieces was created and raffled along with dinner for four at the Bistro donated by Mike Mariola.

Upcoming plans of the Free Clinic Network include:

- * The second annual “A Meal that Heals” dinner to be held at TJ’s trio of restaurants on Monday, January 28, from 4:00 to 9:00 p.m. Tickets are \$25 with \$15 of that amount going to the Free Clinic. Tickets can be purchased at TJ’s, Buehler’s and at the Free Clinic. See the enclosed flyer for more information or call Alicia Wallace at 330-263-3217.
- * Assuming the responsibility for the Free Clinic’s annual appeal letter, informing donors of our need for continued support. Special emphasis was given to all the churches of Wayne County.
- * Organizing a speaker’s bureau to inform groups about the Free Clinic and its services.

Anyone wishing to join or donate to the Free Clinic Network can call Jackie Fry at 330-264-8940. All money raised through the Free Clinic Network goes to the Viola Startzman Free Clinic.

Please join fellow VSFC Supporters for an opportunity to discuss current Clinic issues.

“Director Chat” with John Moritz

Each quarter in the Sue Redman Board Room

*February 26, 10:00 am • April 29, 2:00 pm
September 23, 7:00 pm • November 18, 10:00 am*

Chats last approximately one hour.

Free Clinic Service and Cost Data -1996-2006

YEAR	PATIENTS	PT. VISITS	BUDGET	\$ PER PT.	\$ PER VISIT	FTE'S
2006	1,630	8,583	\$ 784,488	\$ 481.28	\$ 91.40	8
2005	1,738	8,650	\$ 714,204	\$ 410.93	\$ 82.57	7
2004	778	5,319	\$ 445,407	\$ 572.50	\$ 83.74	5
2003	766	4,390	\$ 248,216	\$ 324.04	\$ 56.54	3.5
2002	705	3,747	\$ 160,295	\$ 227.37	\$ 42.78	2.5
2001	623	2,480	\$ 104,909	\$ 168.39	\$ 42.30	1.5
2000	461	1,685	\$ 118,817	\$ 257.74	\$ 70.51	1.5
1999	425	1,389	\$ 85,347	\$ 200.82	\$ 61.44	1
1998	459	1,535	\$ 76,511	\$ 166.69	\$ 49.84	1
1997	495	1,300	\$ 73,787	\$ 149.06	\$ 56.76	1
1996	530	1,037	\$ 71,490	\$ 134.89	\$ 68.94	1

Volunteers Make It Happen!

Dale Angerman, MD	Thomas Fenzl, MD	Elizabeth McCoy, RN	Linda Saurer, RN
Emily Armour	Taylor Fike	Carol McKiernan, RN	Lee Russell Sayner, DPM
Judith Arzuaga	Vincent Fiorita, DDS	Russ McQuate	Jill Schaeffer, MD
Bill Baird	Joan Firmin	Cindy Mendoza	Eric Schmid, DC
Mary Baird	Lois Fowler, RN	Anson Miedel, MD	Pat Schuler
Jeffrey Baller, DPM	Jackie Fry	Mike Miller, DDS	Michael Schuler, MD
Pat Bare, MD	Tom Fry	Steven Miller, DDS	Kenneth Shafer, MD
Wayne Bare, MD	Sam Fry	Anita Miller, LISW	David Shewmon, MD
Tammy Barrington	Ann Gasbarre	John Miller, MD	Anne Shriner, MD
Greg Barton, PA	Fran Gengo, RN	Louise Miller, MD	Betty Shull
Gwen Bayless	James Gesler, MD	Rodney Miller, MD	Bernie Shunk
Brian Beam, MD	Charles Gibson, PhD	Charles Milligan, DO	Robert Sibilia, MD
Jim Bean	Cheryl Gooch, LISW	Ann Mismas	Mike Sigg
Don Beane	Thomas Graves, MD	Paul Moodispaw, MD	Becky Smith
John Belanger	Jeff Greathouse	Elsa Mora	William Smith, MD
Mary Anne Belanger, RN	Mark Gustafson, DDS	Annette Moritz	Sharon Sneller, RD, LD
Philip Bellow, MD	Richard Guttman, Jr., MD	Joann Morrison, CPA	Lotta Sommer, RN
Emily Benekos, MD	Jim Hamlin	Earl Moser	Viola Startzman, MD
Carol Bernett	Tucker Handley	Nancy Moser	Gale Stauffer, RN
Ginger Besselman, LSW	Traci Hanger-Hoffman, MA, LSW	Judy Moss	Rod Steiger
Tony Biggio, DDS	Jane Heavilin, RN	Cindy Mullet	Karen Stenger
Jaimi Boldman	Kathryn Helmuth, MD	Esther Mullet, LPN	Judi Stock
Mary Ellen Bolt	James Hessler, MD	James Murphy, MD	Summit Neurology
John Bone	Jill Hockenberry	Michelle Murray, NP	Gordon Tait
Dana Bonezzi, MD	Linda Hoffee, LPN	Stephen Myers	Sung Taylor, DO
Judy Bonk, RN	John Holley, Jr., EMT	Linda Nicely, RN	Colleen Teague
Dave Braddock, R Ph	Lindsay Horst	Sandy Nichols	Barb Tennant
Arija Brewer	Barbara Howard	Alexandros Nicolozakes, MD	Mary Tennant
Charles Brown, MD	Sandra Hull	Karen O'Brien	John Thomas, MD
Barb and Roger Buchholz	Marilyn Humrichouser	Landon O'Brien	Cindy Thorpe, CNP
Mimi Burgess	Steve Hunyadi, Jr., MD	Mike O'Donnell	Kimberly Thorsell
Everett Burgess, MD	Diane Indermuhle, RN	Cyril Ofori, MD	Anthony Tizzano, MD
Dave Burke, MD	Vincent Jabour, MD	Sue Olive, RN	Karen Tompkins
Patti Burkey	Chris Jones	Jon Oliverio, DPM	Ric Tompkins, FNP
Shirley Buytendyk	Jonathan Kase, MD	Denise Parker, BSN, RN, MBA	True Care, Inc.
Dan Calhoun	Kristin Keating	Daniel Peabody III, MD	Michelle Uhl, MD
Janet Calhoun	Laura Kelly	Jeffrey Perkins, MD	Don Van Cleef
Nancy Calhoun, CNP	MaryLou and Drew Kerr	Anna Perrine	Mina Van Cleef
David Call, DO	Ella Kick, RN	Marcia Pesicek	Joyce Van Keuren, RN
Teresa Canfield, MD	Alan Kiefer, DDS	Steve Pesicek, DDS	Crystal Veigl
Gail Carter, RN	Joan Kiper, RN	Elaine Peterson	Victor Velasquez, MD
Kay Casterline	Mary Kittinger	John Phillips	Padma Vellanki, MD
Cathy Cebul	Jay Klemme, MD	Russell Phillips, LPN	Susan Vizzo
Carlye Cebul, RN	Michael Knapic, DO	Ken Plusquellec	Alicia Wallace
Frank Cebul III, MD	Melissa Kosier	Becky Pratt, RN	Matt Wayt, PA
Linda Cebul, RN	Todd Lakhia	Gloria Questel, LISW	Peggy Weaver, LPN
Robert Cebul, MD	David Lance, DO	Connie Rackow, CNP	Doug Webb, DDS
Paula Chenevey, LMT	Barb Landis, RN	Lillian Raff	Harry Weckesser
Wanda Christopher-Finn	Elton Lehman, DO	Becky Raifsnider, RN	Jennifer Weeks
Tara Conner	Dick Lewellen	Raj Rambhatla, MD	John Weeman, MD
Mary Ellen Conway	Arn Lewis	Richard Ransom, DPM	Brian Weinreich
Tracey Cook, LMT	Betty Lewis, LPN	Sue Redman, RN	Sheila Wells
Angel Cooper	Rob Lindsay, DO	Fr. Dan Reed	Bennett Werner, MD
Pam Cosentino	Kay Lindsay, LPN	Pat and Tom Richard	Sharon Weyer, DNP, RN, NP-C
Judy Cottrill	Mary Jo Logee, MD	Christy Rickard, LPN	June Chandler-White
Kelly Covey	Owen Logee, MD	Erwin Riedner, MD	David Wilkin
Rod Crider	Lapman Lun, MD	Christine Robinson, RN	Lupe Williams
Paul Crowley, MD	Dawn Maibach, RN	Sharon Romich, RN	Perry Williams, MD
Charlotte Currens, RN	Judy Mallonn	Edna Romick	Anne Wilson
Debbie Darnell, CNP	Rev. Evelyn Manzella	Nydia Roque	Ada Yoder
Stephanie Davis, MA	Judy Marble, RN	Florence Rose	Carla and Titus Yoder
John Dawe, DDS	Liz Martin, RN	Pam Rose	Sally Zimmerman, RN
Sandra Day	Paul Masci, DO	Bill Ross	Harry Zink, MD
Laila Dutton	Sonia Masih	Kristin Rufener, RN	Pat and John Zoller
Julie Earnest	Arun Mathur, MD	Shellie Russell, MD	
Marcia Edwards	Kevin Mathur, MD	Larry Sander, MD	
Morgan Ellison	Chris Matthew	Lauri Sanders	
Deb and Tom Fast	Marjorie McClure, RN	Bert Saurer	



Address Service Requested

Fax: 330-264-8713

Phone: 330-262-2500

Wooster, OH 44691

1874 Cleveland Rd.

dba Viola Startzman Free Clinic

Healthcare 2000 Community Clinic Inc.

Wooster, OH 44691

Permit #12

U.S. Postage Paid

Nonprofit Standard Mail



The VSFC Staff

John Moritz, Executive Director
Sung Taylor, DO, Medical Director
George Snedeker, RN, Clinical Supervisor
Barbara Tickton, CRNP
Karen Redick, Administrative Assistant
Julie Kelley, LPN, Staff Nurse
Connie Sheeter, LPN, Staff Nurse
Tina McNutt, MA, Staff Medical Assistant
Rita Crider, Receptionist/Clerical
Linda Wengerd, Receptionist/Clerical
Cyndi O'Donnell, Community Relations Coordinator
Judy Mallonn, Staff Accountant
Pam Zimmerman, Staff Accountant
Scott Usternul, Maintenance and Grounds

Dental Staff

Dr. Robert Burns, DDS
Nancy Prosser, Dental Clinic Coordinator and Hygienist
Sasha Horst, Dental Assistant
Delphine Tarpley, Receptionist and Dental Assistant

VSFC Mission and Values Statement

VSFC Mission Statement

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower-income, uninsured residents of Wayne County.

VSFC Values Statement

Our *patients* receive quality health care and participate constructively in that care;

Our *volunteers* enjoy a positive work environment and satisfaction for time well-spent;

Our *donors* pay for effective and efficient operations and receive consistent measurement of results; and

Our *employees* enjoy competitive pay, open communication, and challenging and rewarding work.